

## Drs Hegde & Jude's Practice

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### Friends and Family Test (FFT).

The Friends and Family Test (FFT) is an important feedback tool that supports the fundamental principle that people who use NHS services should have the opportunity to provide feedback on their experience. This kind of feedback is vital in transforming NHS services and supporting patient choice.

The feedback our practice gathers through the FFT will be used in NHS organisations across the country to stimulate local improvement and empower staff to carry out the sorts of changes that make a real difference to our patients and their care.

**1) We would like you to think about your most recent experience of our service. How likely are you to recommend Drs Hegde and Jude's practice to friends and family if they needed similar care or treatment?**

- Extremely Likely.
- Likely.
- Neither Likely or Unlikely.
- Unlikely.
- Extremely Unlikely.
- Don't Know.

**2) Would you like the option to be seen at either of our sites?**

- Yes       No